

Catastrophe Claims Kit

Boulder Claims, a leading provider of Catastrophe Management Services is concerned with your safety during and after a catastrophic event. With years of catastrophe claims experience our claims team has provided some tips for assisting you in the likelihood of an event.

Before the Storm

- Keep a record of important phone numbers, i.e insurance agent, local authorities, etc.
- Keep proper identification, bank account numbers, social security card, etc
- Keep insurance, medical records readily available
- Keep an emergency kit on hand and include some essentials;
 - First Aid materials
 - Flashlight
 - Battery operated radio with extra batteries
 - Bottled water and dry food supplies for three to five days
 - Toiletries, hygiene items, moisture wipes
 - Essential medications and eyewear

After the Storm

- Report your claim as soon as possible. This will help expedite the claims process
- You can
 - call Boulder Claims at #1-866-634-4465 (NEW CLAIMS ONLY) or
 - contact your insurance agent
 - fax a new claim to 877-786-7275
- Provide information on how the claims adjuster can reach you and where you will be staying if your home/business is uninhabitable
- If your property is damaged, take steps to protect the property from further damage by making temporary repairs. If you cannot do the repairs yourself, your Boulder Claim representative may recommend a reliable local vendor.
- Save receipts for what you spend and submit these as part of your claim. Be aware of contractors that ask for large amounts of money up front.
- If personal property is damaged, you are going to need to substantiate your loss. Avoid throwing away damaged items until the adjuster has visited your home/business. You should consider taking photos or video tape of the damaged property and set aside the damaged goods.
- Prepare a list of damaged or lost articles and move small valuables and other personal belongings to a secured place.
- Keep a copy of all records that you provide the adjuster. Secure the names and phone numbers of insurance company representatives. Show the adjuster all of the structural and personal property damages.
- Contact your Boulder Claims representative at 1-800-754-6919 with any questions.