

January 31, 2012

**BULLETIN 12-01**

TO ALL MISSISSIPPI LICENSED AGENTS

MISSISSIPPI WINDSTORM UNDERWRITING  
ASSOCIATION (MWUA) AND  
MISSISSIPPI RESIDENTIAL PROPERTY  
INSURANCE UNDERWRITING  
ASSOCIATION (MRPIUA)  
NEW POLICY MANAGEMENT SYSTEM  
SUREPOWER INNOVATION

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Starting January 1, 2012, MWUA and MRPIUA began using a new policy management system called SurePower Innovation. The system is currently being used for new business only. All renewals and policies prior to January 1, 2012 are still in the old system. These policies are currently being evaluated in order to be converted over to the new system in the near future. Please fill out the attached form for each agent in the office and all other people who need access to the system. The following website is the link to the new system. This one link is for both MWUA and MRPIUA. You will need only one login to access both plans.

<https://mwua.iscs.com/innovation>

There is also an insured portal that the insured can use to view their policy as well as make payments. The insured portal website is as follows:

<https://service-mwua.iscs.com>

A notice will be sent notifying each user of their user code and password, once one has been assigned. After receiving your login information, if you would like to sign up for online training classes, please contact our office at 601-981-2915. There will also be online tutorials available.

If you have any questions, please call our office at 601-981-2915.